



External Posting

Employment Consultant – Toronto
Bilingual – French/English

Contract until December 31, 2020 with Possibility of Extension

ACCES Employment is a leader in connecting employers with qualified employees from diverse backgrounds. More than 35,000 job seekers are served annually at six locations across the Greater Toronto Area. As a not-for-profit corporation, ACCES receives funding from all levels of government, corporate sponsors, various supporters and the United Way Greater Toronto.

We are looking for people who thrive in a flexible and fast-paced environment. ACCES offers an excellent benefits package, a RRSP matching program, and an Employee Assistance Program.

The position of **Employment Consultant** is responsible for providing employment services for clients. The individual in this position will work in collaboration with the ACCES Employment Services team and will work closely with all community partner agencies.

Duties and Responsibilities:

- Provide culturally sensitive employment services including intake and assessment, one-to-one and group employment counseling and referrals
- Facilitate workshops that will prepare clients to market themselves to employers and to find and maintain employment
- Develop and maintain positive relationships with Francophone and Anglophone community organizations and partners to make appropriate referrals
- Maintain an active caseload, including all file management responsibilities
- Advocate on behalf of clients whenever necessary, including support in areas of employment, skills training, social assistance and equitable access to services
- Meet monthly statistical requirements and maintain professional and effective information tracking systems on all activities performed
- Conduct needs assessments and career testing in individual and/or group settings
- Provide professional support to clients using ACCES resource services
- Participate fully and responsibly as an equal member of an employment consulting team
- And other duties as assigned

Qualifications and Experience:

- A post-secondary education in Career and Work Counseling, Adult Education or a related field and/or 5 years directly related work experience
- Excellent English & French verbal and written communication skills
- Excellent interpersonal skills and self-management skills to work effectively with clients, co-workers, and outside agencies
- Thorough knowledge of all facets of job search and career development including an understanding of labour market trends and resources
- Demonstrated ability to conduct outreach/marketing of clients and services
- Demonstrated experience in case and file management
- Excellent presentation and facilitation skills
- Experience working in an MSOffice environment; familiarity with Internet and databases
- Flexible to work occasional evenings and weekend hours
- **Online instructional/facilitation experience will be considered an asset** – you will be delivering virtual employment services to clients
- Familiarity with the Sales & Marketing sector is considered an asset
- **Knowledge of/familiarity working with key stakeholders and experience in a bilingual (English/French) employment environment is required**



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- Knowledge of francophone community partner agencies
- Bilingualism (French/English) is a requirement

Job status: Unionized

Contract Duration: Until December 31, 2020 with possibility of extension

Salary: \$52,865.67 per annum, prorated to contract duration
(As per Union salary grid)

Job Application Instructions

Interested persons should send their resume with a covering letter to:

ACCES Employment Hiring Committee

By Email: hr@acesemployment.ca

Candidates should state the position of interest (including location) in the subject of the email.

Please Note:

ACCES Employment is an equal opportunity employer. We thank all applicants for their interest; however only those selected for an interview will be contacted.

Candidates who are contacted may be requested to complete a screening video interview using Spark Hire.

This position will be posted until it is filled. We will be reviewing resumes as they are submitted.

ACCES is strongly committed to fostering diversity within our community. We welcome those who would contribute to the further diversification of our staff including, but not limited to, women, visible minorities, aboriginal people, persons with disabilities and persons of any sexual orientation or gender identity.

ACCES Employment is also committed to developing inclusive, barrier-free selection processes and work environments. If contacted in relation to an employment opportunity, please advise our HR representative or hiring manager of the accommodation measures if required which would enable you to be interviewed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.